

Public Protection Portfolio Plan 2014/15

Introduction

I am proud that we live in a safe borough and that the Council has continued to play a leading role in maintaining community safety and supporting residents and businesses. I understand at first hand the impact that crime and anti-social behaviour can have on people's lives, and this continues to be one of my absolute priorities. The climate continues to be financially challenging. We are working with colleagues to support the development of the Council as a commissioning authority, ensuring that excellent services are delivered in the most cost-effective, efficient way.

In the past year levels of total crime have continued to fall, including target areas such as burglary, making Bromley one of the safest boroughs in London. I am immensely proud of the work that the Council has delivered to make the borough a safer place both as the primary delivery agent, and in leading on the development and implementation of crime-reducing partnership activities. Even more so, I am proud of the determined effort delivered by local residents and businesses to maintain the borough's record of crime reduction. The challenge remains to reduce crime and anti-social behaviour, and to increase community engagement to ensure the borough is a safer place.

As Portfolio Holder I believe I have a lead role to focus our activities on some of the most vulnerable in our society, be they elderly residents, young people, or local traders. We know only too well the threats posed by illegal activity, and we remain committed to keeping the borough safe. As a cross-cutting Portfolio, all Departments and other Portfolios within the Council have a part to play in reducing crime and disorder, and maintaining the borough's position as a safe and pleasant place to live. By ensuring that we deliver our priorities, as outlined in the pages following, we are confident that, working together, we can deliver a safer borough.

As a Portfolio, we continue to be committed to working in partnership. Not only will we maximise the opportunities to reduce crime and disorder by engaging with other departments and teams within the Council, but we will work hard to continue to develop supportive and productive partnerships with other agencies, such as the Police, Fire Brigade and Probation Service, to maximise the opportunity to reduce crime and disorder. Ultimately, we will also seek to develop further and to build on the excellent work of our residents and communities in tackling crime and disorder.

Councillor Tim Stevens JP

Portfolio Holder for Public Protection and Safety

Outcome 1	We will keep Bromley safe
Issues	Community Safety
	Anti-Social Behaviour and youth crime
	Domestic Violence

Aim	The Community Safety team proactively works to prevent crime and reinforce confidence in the borough as a safe place		
In 2014/15, we will:		Head of Service	RAG status (and comments)
1.1	Take action against anti-social behaviour , by delivering reductions in crimes against the person, against property, and in levels of anti-social behaviour and disturbance (1A).	Rob Vale	
1.2	Increase attendance in the summer youth diversion programme , which deters young people from anti-social and offending behaviour (1B).	Paul King	
1.3	Support young people to remain in education, employment and training, through our mentoring service (1C).	Paul King	
1.4	Maintain the conviction rate for domestic abuse in cases managed by advocates for people who have suffered from domestic abuse (1D).	Rob Vale	
1.5	Work proactively with offenders and potential offenders to reduce noise nuisance (1E).	Jim McGowan	
1.6	Provide the CCTV monitoring service for town centres and other key areas.	Jim McGowan	
1.7	Provide support for the Safer Bromley Partnership Board .	Rob Vale	

Outcome 2	We will protect consumers
Issues	Rogue traders, scams and bogus callers
	Under-age sales

Aim	The Trading Standards team protects consumers, and in particular the vulnerable, to ensure there is a fair, safe and genuine trading environment.
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In 2014/15, we will:		Head of Service	RAG status (and comments)
2.1	Take action against rogue traders , particularly those who target the vulnerable, through preventative and enforcement activity with banks and adult safeguarding partners (2A).	Rob Vale	
2.2	Take action to protect victims of scams and bogus callers (2B).	Rob Vale	
2.3	Tackle the sale of age-restricted products , particularly alcohol and tobacco, through test purchase operations (2C).	Rob Vale	
2.4	Prevent consumer detriment through criminal investigations and civil sanctions (2D).	Rob Vale	
2.5	Support local businesses by providing advice and education, and improving compliance by tackling problem traders (2E).	Rob Vale	

Outcome 3	We will support businesses
Issues	Food and health safety
	Licensing

Aim	The Food, Health and Safety and Licensing team supports businesses to provide safe food, and safe and healthy workplaces		
In 2014/15, we will:		Head of Service	RAG status (and comments)
3.1	Support food businesses with Zero FHRS to improve their ratings, through visits, notifications, and, where necessary, prosecutions. (3A)	Paul Lehane	
3.2	Undertake Food, and Health and Safety inspections , as required by the Food Standards Agency, the Health and Safety Executive, DEFRA and the Home Office. (3B, 3C)	Paul Lehane	
3.3	Administer the statutory licensing scheme to provide a quality service. (3D)	Paul Lehane	
3.4	Deliver a minimum of four multi-agency operations (Operation Condor) to ensure licensing compliance, and take action against unlicensed activity. (3E)	Paul Lehane	
3.5	Promote the Purple Flag scheme in town centres, which improves the night-time economy through careful enforcement and management of licensing arrangements. (3F)	Paul Lehane	
3.6	Provide support to the Council and its managers to ensure staff are safe and healthy at work. (3G)	Paul Lehane	

Outcome 4	We will protect the environment
Issues	Environmental damage
	Complex industrial noise pollution

Aim	The Environmental Protection team manages air quality, drainage issues, land contamination, and pest control, as well as heading up the Council's emergency planning.		
In 2014/15, we will:		Head of Service	RAG status (and comments)
4.1	Appoint a new coroner and deputy coroner for Coroner and Mortuary Services ; develop and introduce a new mortuary contract with the London Borough of Bexley.	Jim McGowan	
4.2	Consolidate and expand the service for the investigation and reporting on asbestos in properties, developing the related income generation services in the private sector. (4A)	Jim McGowan	
4.3	Retender the stray and abandoned dogs collection and kennelling service.	Jim McGowan	
4.4	Retender the pest control contract.	Jim McGowan	
4.5	Develop an automated, computerised system for contaminated land reporting. (4B)	Jim McGowan	

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Appendix 1: Performance Indicators

Performance Indicators		12/13 Actual	13/14 Target	13/14 Actual	14/15 Target
1A	Number of ABCs, intervention letters and ASBO notices	N/A	N/A	N/A	NEW – TBC
1B	Percentage increase in attendance of summer youth diversion programme	Baseline (6,453)	20% increase	75% (11,293)	70% (11,000)
1C	Number of mentoring relationships forged	N/A	100	142	120
1D	Conviction rate for domestic abuse in cases managed by advocates	65.7%	66%	66.3%	68%
1E	Number of noise limitation devices set and sealed in licensed premises	12	12	20	20
2A	Number of referrals of doorstep crime incidents from banks and adult safeguarding partners.	20	25	26	30
2B	Number of rapid response interventions resulting in a real saving to consumers.	96	80	68	80
2C	Number of test purchase operations to detect the sale of age-restricted products.	155	60	121	80
2D	Number of judicial disposals in relation to traders causing consumer detriment.	N/A	55	69	60
2E	Number of businesses to receive education regarding under-age sales.	N/A	200	107	150
3A	Number of businesses rated Zero that have improved.	N/A	7	7	3
3B	Number of food safety inspections undertaken	N/A	998	892	818
3C	Number of high-risk HSW inspections undertaken	NEW	40	45	31
3D	Number of statutory reports and complaints investigated	NEW	NEW	NEW	250 complaints 170 accident reports recd 40 investigated
3E	Number of multi-agency operations carried out.	4	4	4	4
3F	Number of licenced businesses in Beckenham town centre meeting BBN accreditation standard (supporting the Purple Flag scheme)	NEW	NEW	NEW	5
3G	Number of fire safety high-risk assessments followed up	NEW	NEW	NEW	100%
4A	Number of properties using the asbestos survey service	NEW	NEW	NEW	176
4B	Number of reports produced on contaminated land	NEW	NEW	NEW	10